

TAS Banks Corporate Portal

The customised portal for
a bank's business clientele



TAS Banks Corporate Portal (BCP) is an infrastructure designed to manage customer integration for business/corporate segments, enabling a bank's web portal to become an effective and efficient self service channel for the institution's Financial Value Chain services, de-coupling the complexities of technological and architectural re-engineering of back-end subsystems from the rationalisation and optimisation of front-end processes.

Customer Integration online

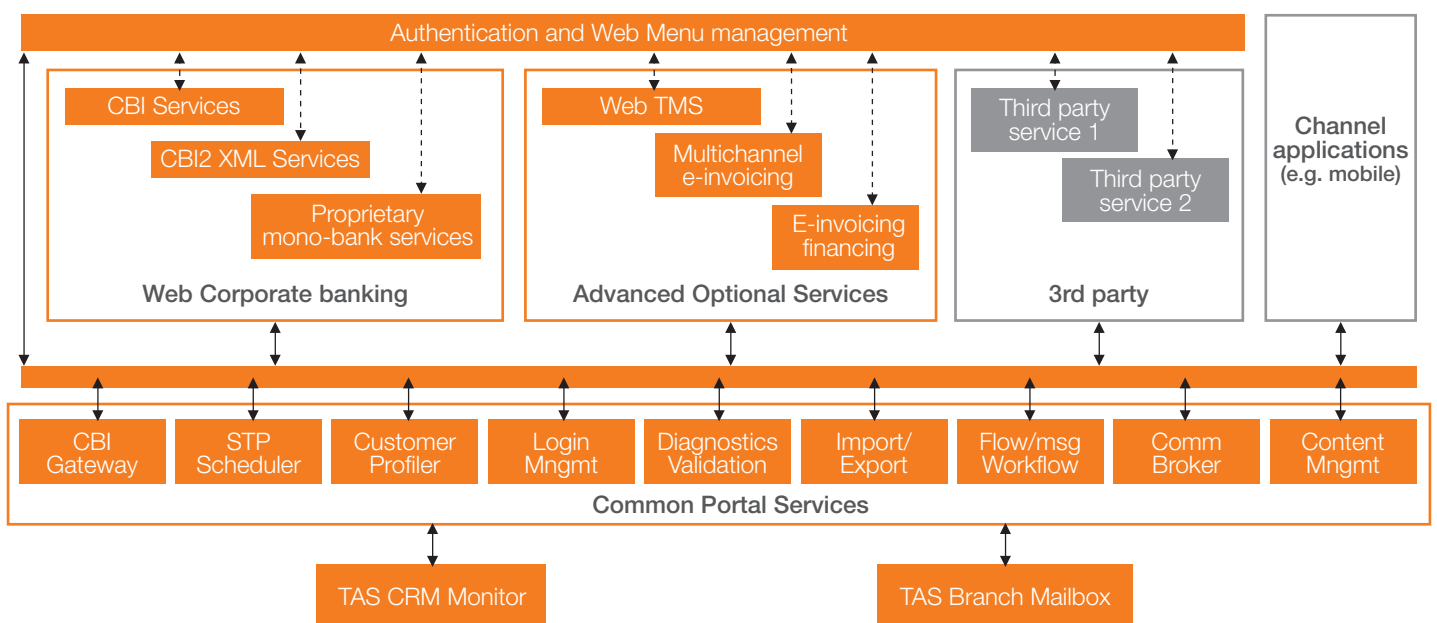
Being able to deliver services online, in self-service mode and without the limitations of working hours windows, has become a crucial factor today for businesses in choosing their banking partner. However, banks' architectures are all too often still set up on mainframe systems, hosting vertical silos that rarely meet requirements for on-demand services. TAS BCP supports an offering of integrated services that transcend the bounds of traditional collection/payment orders and cash reporting to cover a multitude of needs a bank is able to satisfy during a business' production/commercial lifecycle. TAS BCP's modular architecture horizontally covers a range of macro-processes in integrated fashion, guaranteeing both the bank and its customer the use of shared information for monitoring requested and distributed services.

Benefits

- Low distribution costs thanks to a full-open architecture that is scalable and configurable according to a bank's needs/priorities
- Optimisation of community services/ operations offered to infra-group clientele
- Maximum flexibility in integrating with the bank's core system to release proprietary on-demand services
- Improved time to market in developing new value added services

BCP in brief

- Multi-bank, multi-business, multi-user, multi-language, multi-currency platform
- Websphere JEE technology architecture
- Customisable look&feel for white labeled access portals
- User authentication can be based on user-id/pswd, SSO, token OTP, digital signature
- Real-time and/or batch driven workflow integration with the bank's back-end subsystems
- Serves as an online panel for CRM and specialised assistance provided by bank operators



Modules and specifications

Web Corporate Banking

- Manages all massive and/or real-time e-banking services offered to mono or multi-bank customers

Web TMS

- Meets ordinary needs of working capital control and optimization in small enterprises, that do not employ dedicated ERP treasury modules

Multi-channel e-Invoicing

- Interfaces customers' account payables/receivables information systems by supporting the issuing, legal archiving and electronic or postal transmission of invoices and other documents
- Implements a community portal with value added automatic payments reconciliation services for issued and received invoices

E-invoice financing

- Enables a bank to securely deliver dynamic financing on electronic invoices, mitigating the risks embedded with traditional lending on paper invoices
- Covers the complete life cycle process from the opening to the extinguishing of the financing dossier
- Customers are guided by online functions fully integrated with e-invoicing and e-banking functions

CBI Gateway

- Addresses the technical specificity of the CBI2 scheme and routing protocol
Simplifies the application logic of the services delivered via the platform decoupling it from the CBI network channel

Customer profiler

- Manages customer compliance to services and related delivery channels
- Interfaces with the bank's global customers registry to correctly manage conditions and contract profiling, storing roles and credentials of administrators and operators associated with the customer

STP Scheduler

- Through self-installing downloadable modules, allows for the planning of secure "un-attended" connections between customers and the bank's remote server
- Allows for host2host data exchange even with customers with a limited ICT capability and expertise

CRM Monitor

- Allows a bank's back-office operator to monitor customers' configurations and operations, communicate via broadcast or one-to-one messages, and supports trouble-shooting and customer assistance

Branch Mailbox

- Allows operators of branch offices based on decentralized business processing environments to filter/approve/repair data for transactions sent by the customer

CommBroker

- Centralises the management of communications to customers originating from various bank departments
- Manages document dematerialisation, aggregation, enriching of data and multi-channel sorting to recipients, in a customizable manner based on the needs of individual banks and/or customer belonging to the group



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